



POWERFUL

# UNIVERSAL HOSPITALS

## CREATING A WORLD OF COMPASSIONATE CARE

With more than ten branches across Abu Dhabi, Universal Hospitals are a chain of one of the biggest and the most trusted medical assistance centres in the Middle East, with the best-in-class facilities and 24x7 assistance calls for patients from all around Abu Dhabi and across the world.

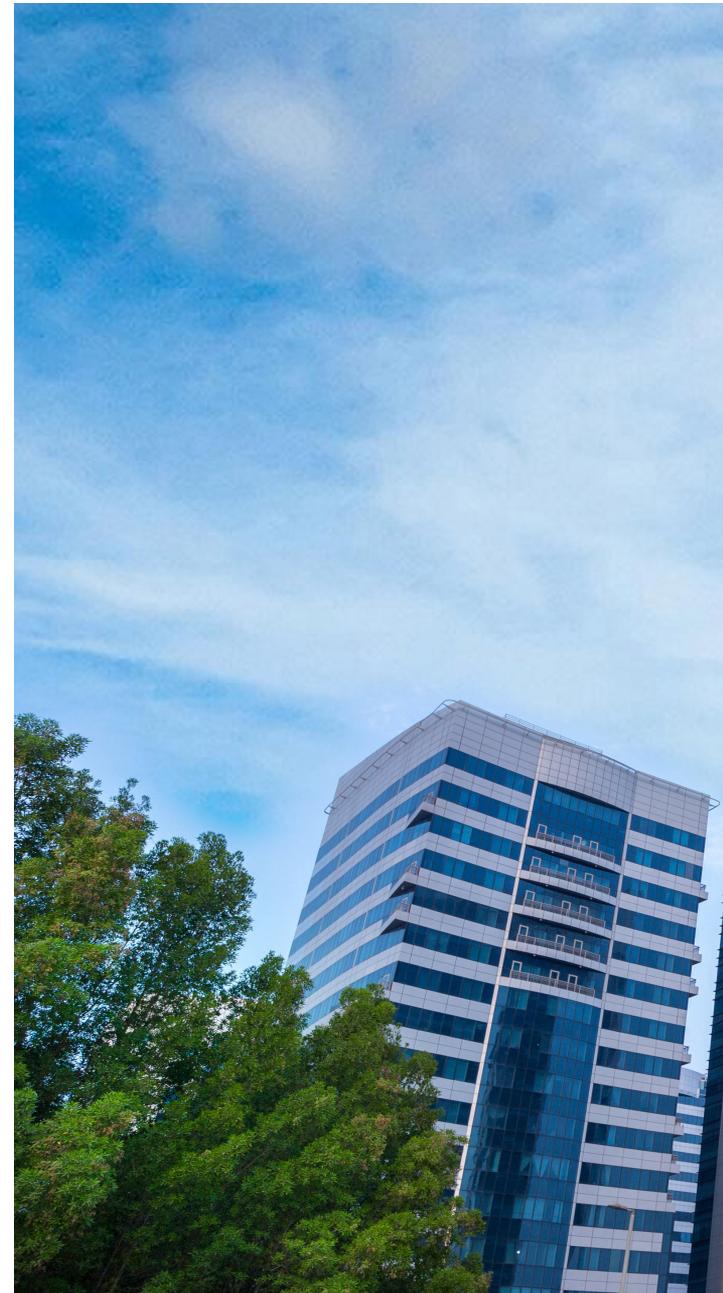
The Group has established a great name for itself in the wellness industry in less than five years, and is already highly regarded for its multi-speciality

healthcare facilities. Providing its patients unmatched comfort and treatment through the latest technologies since its inception in the year 2013, the vision and mission of the hospital has been to provide healthcare, and spread the wings of wellness across the entire region.

## PUTTING PATIENTS FIRST

Universal Hospitals have a world-class team of more than 150 doctors assisted by more than 350 nurses, who are fully committed towards serving the people and providing the best of treatment in the shortest possible time. Further, these highly talented and multi-national medical professionals speak to the patients in their local language, thus neutralising the language barrier.

One of the USPs of the hospital is its paperless culture of work where it has integrated all its departments through a high-tech IT system, thus reducing the patients' waiting time and allowing them to get smooth and quick service.

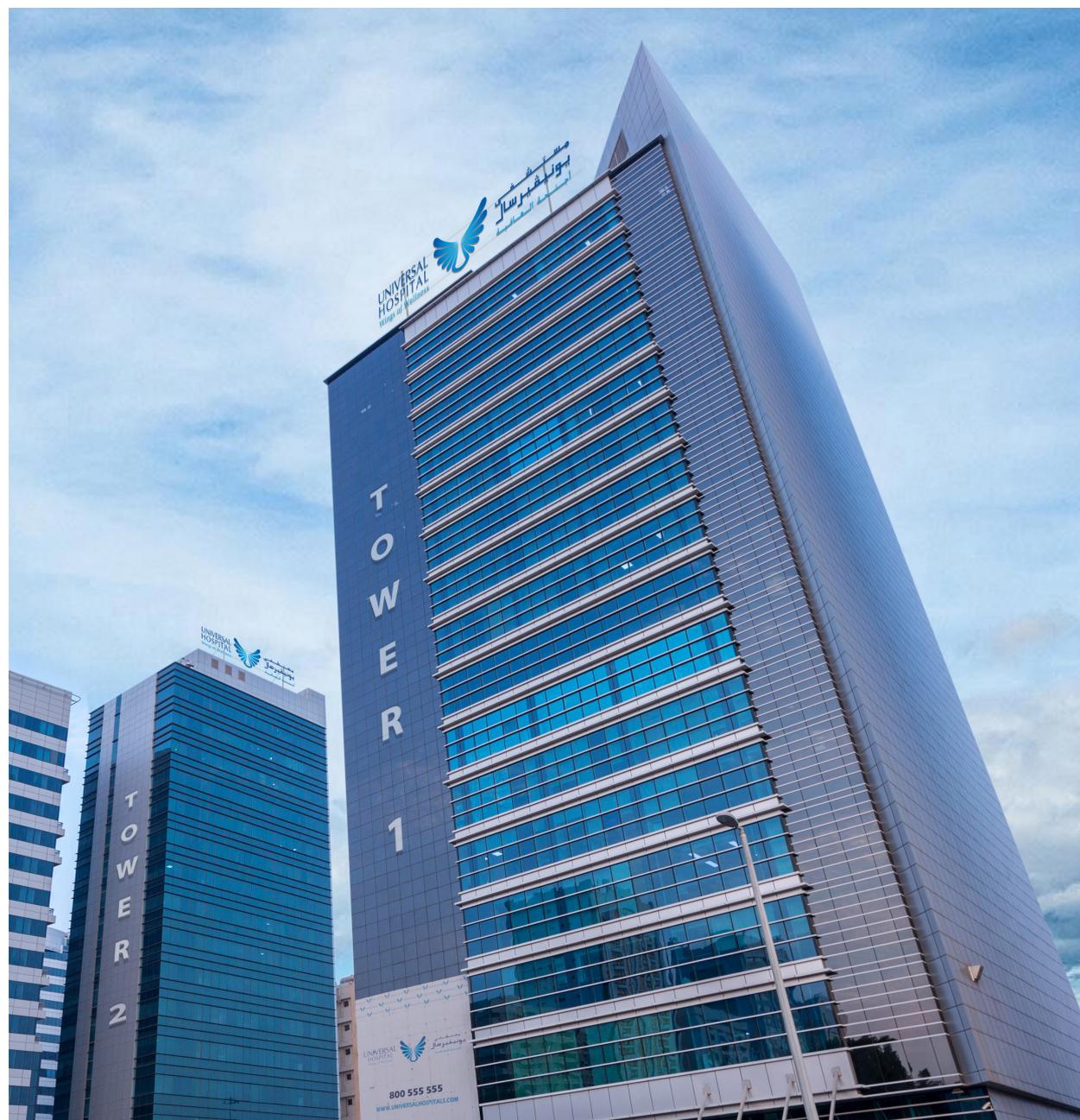


The hospital also makes sure that the family members of the patients are not burdened in their time of crisis and primarily focuses on the treatment of the patients. The hospital has guest rooms for the family members of the patients and a premium setup for the VIPs and esteemed patients; however, it provides equal amount and degree of care, attention and facilities to its regular patients helping them recover quickly.

## SPREADING THE WINGS OF WELLNESS

The hospital has registered more than 3.1 million consultations and over 400 major surgeries a month, has established branches equipped with best-in-class facilities at important places in the region, and plans to establish more





### LED BY THE BEST

The chain of Universal Hospitals is the realization of the dream of the visionary Dr Shabeer Nellikode, who is a world-renowned neurologist and the Managing Director of the Universal Hospitals. The HoDs of different departments are also well-known personalities in their fields of work.

branches to expand its reach to patients in every corner of the Middle East. Soon after establishing Wellness Tower A at a prime location in the city with 24x7 facilities of pharmacy, emergency, ambulatory services & fully equipped labs, Universal Hospitals established another medical centre called the Wellness Tower B to cater to the growing number of outpatients. Each tower houses advanced infrastructure & highly qualified staff members; each floor of the 15-storeyed building is dedicated to various specialities namely neuroscience, gastrointestinal & obesity surgery.

The hospital takes special care of its employees by celebrating festivals and successes involving all of them, and also keeps conducting several health awareness campaigns, for example, 'Stress at Work' conducted by Dr Dolly Habbal, a famous psychologist.

The complete care packages at Universal Hospitals and its affiliated clinics not only meet all medical requirements of the patients, but also 'Deliver a Lifetime of Wellness' through its various multidisciplinary experts and exclusive treatments and wellness campaigns.

### QUANTUM LEAPS

- Received Sheikh Khalifa Excellence Award
- Accredited by JCI
- Awarded:  
ISO 14001:2015,  
ISO 10002:2014,  
ISO 9001:2015,  
ISO 18001:2007