

**POWERFUL**

**HEALTHCARE**

**F**ounded in 1990 by Professor Mohammed Iqbal Chand, DML continues to advance his vision under the leadership of Dr. Mohammed Chand, who joined the organisation in 2019 after completing his medical training in South Africa. Under his guidance, the company is strengthening its regional footprint through precise pathology services and modern diagnostic technologies. With a test menu exceeding 3,000 analyses ranging from routine screenings to complex histological examinations. DML employs advanced equipment and validated methodologies to ensure clarity, accuracy, and consistency in every result.

DML has been raising standards in medical diagnostics through a thoughtful, patient-centered approach. The process begins with a warm, courteous reception in a well-designed environment where trained staff manage each step with professionalism and discretion. Registration is completed efficiently before the phlebotomy team collects samples with careful, methodical precision. Laboratory automation has significantly increased efficiency and result uniformity, while the introduction of digital pathology allows specialists to review specimens remotely, accelerating interpretation and improving operational reliability.

**DIAGNOSTICS BEYOND BOUNDARIES**

With over 76 branches and six laboratories across Botswana's towns and villages, DML has expanded access to reliable diagnostic care. Most citizens now live within five kilometers of a DML service point, an achievement that supports the country's broader health objectives. Employing more than 230 qualified professionals, the organisation acts as a key referral center for both public and private healthcare providers. Its offerings now include advanced genetic testing and specialised analyses, with approximately



**DIAGNOFIRM MEDICAL LABORATORIES**

**ELEVATING DIAGNOSTIC PRECISION AND STANDARDS**

*Diagnofirm Medical Laboratories (DML) stands among Botswana's foremost providers of medical laboratory services. Operating across the nation, the firm has built a reputation for dependable, affordable, and comprehensive clinical testing supported by advanced diagnostic systems that ensure credible results*

70% of national clinical decisions informed by DML's diagnostic outputs.

**BUILDING THE FUTURE OF MEDICAL TESTING**

Professional development and continuous technological adoption remain central to DML's leadership in the sector. The organisation invests heavily in training laboratory scientists and technicians, ensuring technical competence and ethical practice across all operations. This sustained commitment to excellence keeps DML aligned with international standards and reinforces confidence among clinicians and patients nationwide.

**ON THE FRONTLINE OF PUBLIC HEALTH**

During the COVID-19 pandemic, DML played a vital role in enhancing Botswana's diagnostic capacity. Accredited by both the Southern African Development Community Accreditation Services

(SADCAS) and Independent Counseling and Advisory Services (ICAS), its main laboratory served as the nation's sole facility authorised to conduct both PCR and antibody testing. DML further supported national preparedness by donating an extractor machine to the Ministry of Health and Wellness, demonstrating its commitment to public health resilience.

**DRIVING COMMUNITY WELL-BEING**

Corporate responsibility is integral to DML's mission. The organisation supports initiatives that address critical public health issues, including breast cancer awareness, free prostate screenings during Men's Health Awareness Month, and partnerships with the Diabetes Association of Botswana to provide complimentary glucose testing. These efforts reflect DML's belief that impactful healthcare extends beyond diagnostics to meaningful community engagement and wellness advocacy.